

# Things don't always go as planned

And when they don't, you are not on your own. There is an entire community of physicians who are pulling for you, wanting to offer support during this challenging time.



## So we created the Physicians Insurance Peer Support Program

Many of your peers have dealt with the aftermath of unanticipated outcomes of patient care. These seasoned and compassionate professionals are ready to talk with you, confidentially, peer-to-peer. They know how helpful it is to share the experience with someone who has already walked this path.

Our Peer Support Program is offered as part of our Claims Department Services to help members deal with the impact of adverse events. Our consultants are volunteer member physicians. They understand the impact on your personal and professional life, and have been trained to reach out to colleagues following an unanticipated outcome.

This support is confidential and meant to help you process the effects of an unanticipated outcome. Participation is voluntary and members are free to request or decline this support as they wish.

### LEADING WELL PROVIDER SUPPORT SERVICES

#### YOUR PEER SUPPORT CONSULTANT IS...

- ▶ A volunteer member physician
- ▶ Compassionate, thoughtful, discreet
- ▶ Specially trained in peer support
- ▶ Ready to listen

#### YOUR PEER SUPPORT CONSULTANT IS NOT...

- ▶ A counselor or therapist
- ▶ Reviewing medical records or giving clinical opinions
- ▶ Sharing your confidential discussions

#### Get more information

Visit our Web site for additional information on provider support and learn about common symptoms after an adverse event, such as fatigue, intrusive thoughts, insomnia, and more.

 [www.phyins.com/providersupport](http://www.phyins.com/providersupport)



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Insurance**  
A MUTUAL COMPANY